



## Shipping and Returns

### ▷ Shipping

Goods can be delivered, or can be picked up in our workshop (Opvelp, near Leuven).

YTA delivers in the following countries: Belgium. Other countries on request.

Small items can be delivered by Bpost to Belgium and the Netherlands.

For deliveries abroad, the general conditions will be different.

Big items will be ready in our workshop within 8 to 12 weeks at the latest.

Small items (when in stock) will be offered to Bpost every Friday. Except on public holidays or company closing days.

For big items you will be notified by mail or phone to set an exact delivery / pick up date together. It is important that somebody is at home to accept the delivery (our driver is alone and will need a helping hand) and to sign the delivery note.

All given delivery terms should only be considered as an indication, but are not legally binding. No fines can be pointed towards YTA in case of late delivery.

As soon as the goods have been delivered at the delivery address, the risk concerning these products is the purchaser's responsibility.

All shipping costs are shown before you confirm your order.

Read our [Terms & Conditions](#).

### ▷ Way of shipping & shipping costs

**Small items can be delivered by Bpost.**

Shipments are handled by Bpost in traceable parcels. When your order leaves here, you will receive an email with a tracking code.

– Bpost within Belgium: 6,99 euro

– Bpost to the Netherlands: 11,99 euro

We can ship to your home address. Not at home often? Then choose to have your parcel delivered at a Bpost Post Point or an automatic parcel machine. You can also have your parcel delivered to a neighbor, to your garage or to another safe place. Please indicate your preferences at [bpost.be/mypreferences](https://bpost.be/mypreferences).

We only deliver items within Belgium and the Netherlands through Bpost. For other destinations, contact us to find out about your (shipping) possibilities.

**YTA can ship big items to your home address or you can pick them up at our workshop.**

### **Delivery by YTA**

Shipping costs: single & return, from Leuven: 115,- euro

Please take into account that our driver will be alone and may need a helping hand to unload.

You will be contacted by phone or mail to set up a delivery date together.

### **Pick-up in our workshop**

Pick-up is only possible by appointment from Monday to Friday from 8h30 till 19h. Every second and last Saturday of the month from 8h to 12 noon.

You will be contacted by phone or mail to set up a pick-up date together.

Pick-up address: Waversesteenweg 148, 3360 Opvelp

Questions? Contact us at:

0472/25.60.35

info@yta.be

### **When will my order be ready for shipment / pick-up?**

Big items will be ready in our workshop within 8 to 12 weeks at the latest.

Small items will be offered to Bpost every Friday (when in stock). Except on public holidays or company closing days.

For big items you will be notified by mail or phone to set an exact delivery / pick-up date together. It is important that somebody is at home to accept the delivery, because our driver is alone and may need a helping hand to unload. You will also need to sign a delivery note.

Please only consider all given delivery terms as an indication, as they are not legally binding. No fines can be pointed towards YTA in case of late delivery.

As soon as the goods have been delivered at the delivery address, the risk concerning these products is the purchaser's responsibility.

When in doubt, it is strongly recommended to contact YTA.

### **Uncollected orders**

Uncollected orders from the post office, post point, or parcel machine, will be returned to us. You can then collect your order at our registered office. Would you like your order to be reshipped? Then we will charge you again for the new shipping label. If your returned order is not claimed within 2 months, the content of the order will be made available again on the web shop. No refund can be claimed for these unclaimed orders. The same arrangement applies to orders that have not been picked up at our facility within a period of 2 months.

### **Damaged items**

We pack our products very carefully. For this purpose, we use different types of packaging materials.

YTA is not liable for damage and/or loss of items during shipment

### **▷ Returns**

Details under 'TIME FOR REFLECTION AND RETURNS (LAW ON BUYING BY MAIL ORDER)' of our General [Terms & Conditions](#).